

Visiting Queensland Museum – a safe experience for your group

For more detailed information please visit: [Planning your school or group visit](#)

In line with Queensland Government's COVID-Safe Roadmap to Recovery, we have made changes to the way we do things and introduced new health and safety measures to ensure you have a safe and enjoyable visit

Arrival

- Gather outside Grey Street Entrance (Dinosaur Garden) near the locked glass door; we'll be with you shortly
- The Visitor Engagement Officer will ask Group Leader to enter – sign your Entry Ticket (if doing paid program)
- Group Leader will be provided Museum briefing notes
- The group is welcomed inside for briefing, bag cloaking and toileting if required
- *All visitors 16 years+ to check-in via the 'Check-in QLD' App and have their vaccination certificate, or exemption, linked in the app – please show our staff member your green tick*
- You will be directed to the first area on your itinerary
- Thank you and please enjoy your visit

Physical Distancing

Whilst in the Museum, please divide into small, supervised groups for the duration of your visit. This allows each group to enjoy exhibitions with the ability to physical distance from other visitors. Thank you for using the stairs and escalators in lieu of the lift and for keeping thoroughfares and walkways clear. Queensland Museum is committed to ensuring physical distancing measures are implemented for the safety of all Museum visitors and staff. The Museum and *SparkLab* have a maximum capacity, as well as exhibition spaces. This capacity will be managed through timed ticketing, and capped tickets per session.

Contact Tracing and Vaccination Status Procedure

All visitors 16 years+ to check-in via the 'Check-in QLD' App upon arrival. Please have your vaccination certificate, or exemption, linked in the app for our staff to view upon arrival. If you don't have a phone, you can also use a printed copy of your vaccination certificate, and we have paper contact tracing forms for you to fill out.

The contact person for this booking agrees to maintain an accurate record of all minors (under 16 years) attending on the booked date and will release these details to Queensland Health in the event of a COVID case, or otherwise required by Queensland Health.

Café Muse requires a separate check-in with all minors to check-in under their supervisor.

Interactive Exhibitions, Activities and Programs

Any interactive exhibit or display deemed high-risk has been turned off or removed. Programs within *SparkLab* have been modified to support physical distancing, reduced handling of materials, increased cleaning of equipment after each use, and the disposal of single use materials. Touch screens and other interactive exhibits are cleaned and sanitised regularly throughout the day. Risks associated with interactive displays and programs are reviewed daily and appropriate changes made if required.

Personal Hygiene and Well Being

Visitors who are unwell are asked not to attend Queensland Museum and *SparkLab*. Hand sanitiser stations are provided in every area of the Museum and *SparkLab*. Bathrooms have directions for proper hand-washing procedure.

Cleaning and Closures

Areas around the Museum are sanitised and cleaned regularly throughout the day. *SparkLab* is closed between 12.30pm-1pm to ensure activities and spaces are cleaned and safe for visitors. *SparkLab* sessions unfortunately cannot be extended beyond their finish time due to strict cleaning schedules, capped capacities and Covid regulations.

Eating / Break areas

The Dinosaur Garden on level 0 (outside, undercover area) is available for morning tea and lunch breaks. Please be considerate of other schools/groups and the public during your break, and dispose of rubbish in the bins provided.

Bag Storage

Groups may store their own bags in the shelves provided in the level 0 cloakroom. To reduce any risk, please limit the size and number of bags that your group brings.

Disclaimer

This is a guide only. For our comprehensive **Risk Assessment** please visit the [planning your visit](#) web page.