

**13 March 2020**

## **World Science Festival Brisbane 2020 cancelled**

Queensland Museum Network is closely monitoring the coronavirus (COVID19) situation and the health and safety of our visitors, partners, staff and the wider community is our key priority.

These are unprecedented times, and following today's advice from the Prime Minister on mass gatherings, Queensland Museum Network is cancelling World Science Festival Brisbane 2020 (25-29 March) and some of the remaining World Science Festival Queensland events.

COVID19 situation has impacted our partners, participants and our ability to bring the best possible programming from across the globe. We make this decision with a heavy heart but in the best interests of our visitors, staff, volunteers, suppliers and participants.

We thank everyone for their support to date, recognising that some of our partners and participants have already been impacted by the current global situation.

Cancelled Brisbane events include:

- All World Science Festival ticketed events in Brisbane
- City of Science free public 4 day event
- All schools programs
- The Turtle Hatchery.

Other cancelled World Science Festival Queensland events include:

- World Science Festival Queensland in Gladstone 20-21 March
- World Science Festival Queensland in Toowoomba 18-20 April
- World Science Festival Queensland in Townsville 15-16 May.

Queensland Museum Network remains open to visitors and this decision does not impact our normal operations.

For updates on Queensland Museum Network public programs including school holiday activities stay connected with us on QMN social media channels and our website.

We sincerely apologise for any inconvenience caused but look forward to welcoming you back in March 2021.

## **Refunds and bookings**

If you have purchased a ticket to an event, we will be providing refunds together with our ticketing partner QTIX, we ask you to be patient as we process a large number of refunds over the coming days and weeks.

- For visitors who purchased ticket(s) using credit card via QTIX, you will receive a refund of the full purchase price and no further action is required.

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# QUEENSLAND MUSEUM

PRESENTS



March 25–29

- For visitors who purchased ticket(s) using cash, Paypal or EFTPOS, please call QTIX Box Office on 136 246 to receive a refund of the full purchase price.

For more information, visit the Queensland Health website which provides important and up-to-date information on coronavirus (COVID-19) at [www.health.qld.gov.au/coronavirus](http://www.health.qld.gov.au/coronavirus)

Further updates will be made via our social media channels.

We look forward to welcoming you back in March 2021.

[www.worldsciencefestival.com.au](http://www.worldsciencefestival.com.au)

#wsfb2020

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